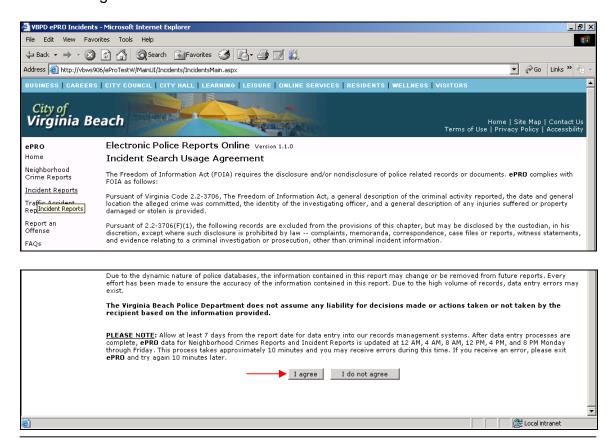
## How to use ePRO: Incident Reports

1. Click on **Incident Reports** on the left navigation bar.



 Read the <u>Incident Search Usage Agreement</u> and click the I Agree button at the bottom on the page. You will not see this agreement again during the same Internet session. Text is located under Related Documents link on the left navigation bar.

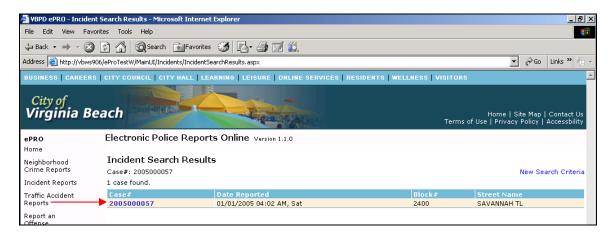


 If you know the CASE NUMBER click on Search by Case # link and enter it in the field provided and press Submit to process the request. If you do not know the case number, proceed to Step 9.

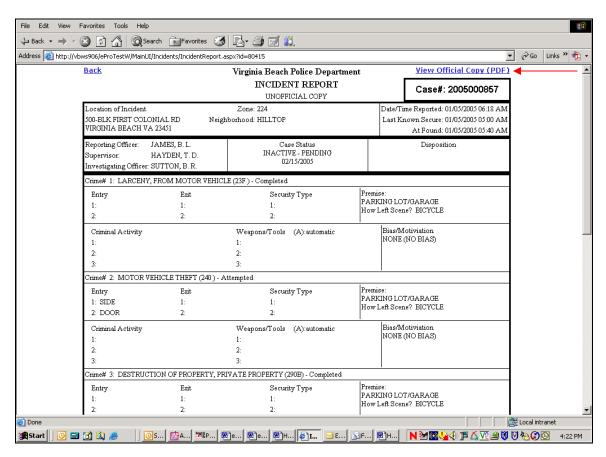




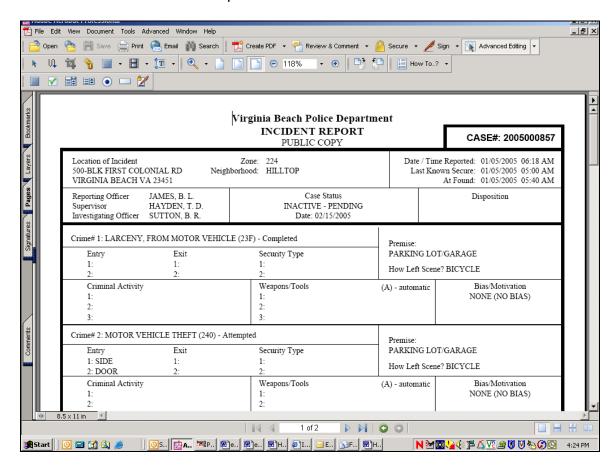
4. If found, the Incident Search Results window displays. Click the case number to view the report.



5. The HTML version of the report is displayed. Click **View Official Copy (PDF)** to print and save the official report.



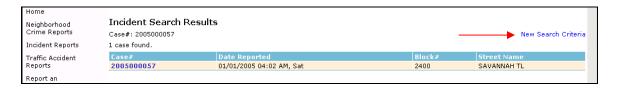
Open the document when prompted. You may print the report or use the File pull-down menu to access the Save As option. Close or minimize the window to search for a different report.



7. Click **Back** to view the Incident Search Results window.



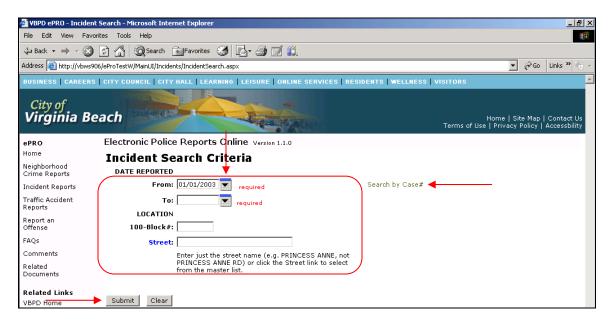
8. Click **New Search Criteria** to modify or begin a new search.



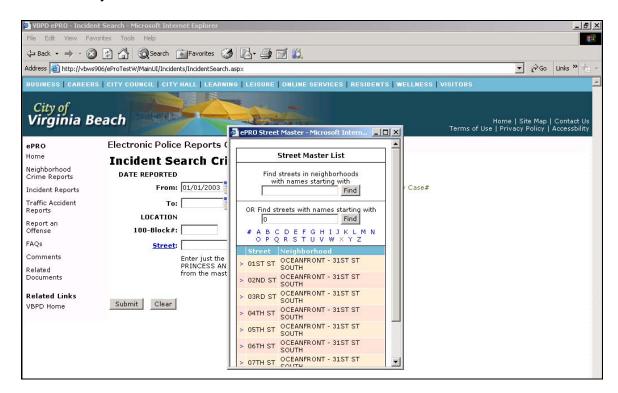
9. If you do not know the case number, click **Advance Search**.



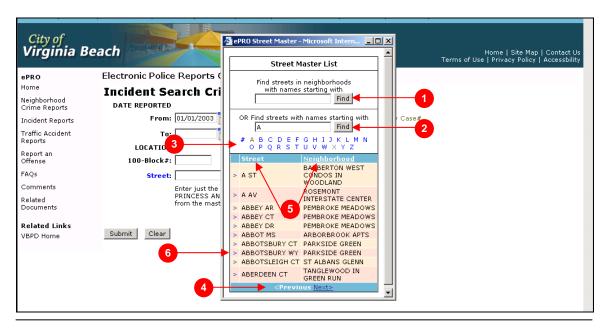
10. You may return to the case number search by clicking Search by Case #. Otherwise enter date range (required) and optionally the 100 block and/or street name of the incident location. Click Submit to process the request. If your search is too broad, ePRO may time out before the search is complete. The default date in the From field is the earliest date available in ePRO.



11. If desired, enter a street name without the street type in the field provided. You may click on **Street** to view the **Streets Master List**.



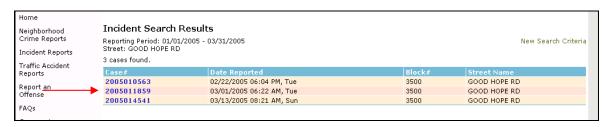
12. You may enter a (1) neighborhood name in the field provided and click **Find**, you may enter the (2) first couple of characters of street name in the field provide and click **Find**, or you may click one of the (3) alphabetic characters to narrow down the list. Click (4) **Previous** and/or **Next** to navigate through the list. Click the (5) headings to sort the list. Click the blue arrow (6) > to next to the street name to select it for your search.



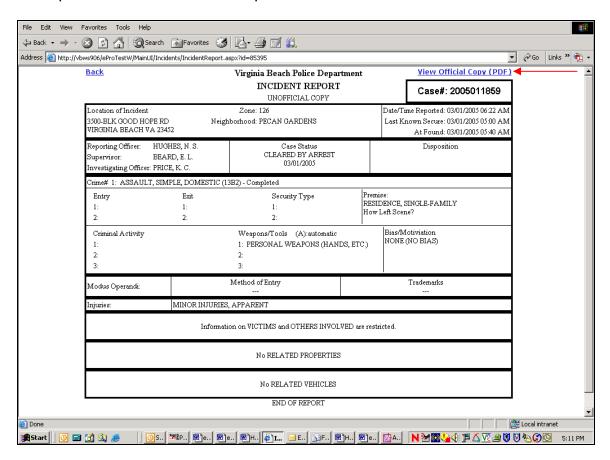
13. Click **Submit** to process the request.



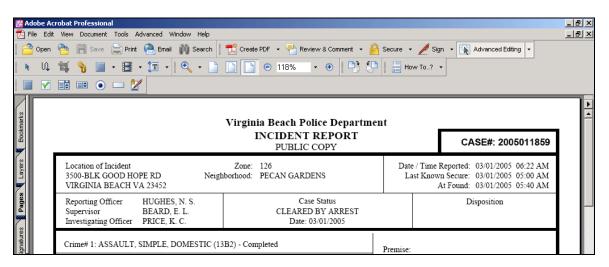
14. If records are found, the Incident Search Results window displays. Click the case number to view the report.



15. The HTML version of the report is displayed. Click **View Official Copy (PDF)** to print and save the official report.



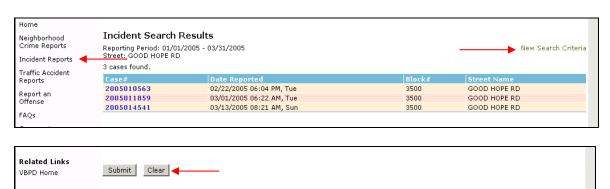
16. Open the document when prompted. You may print the report or use the File pull-down menu to access the Save As option. Close or minimize the window to search for a different report.



17. Click **Back** to view the Incident Search Results window.



18. Select another report to view. Or, to begin a new search, you may click New Search Criteria then Clear or click Incident Reports on the left navigation bar.



19. Occasionally, you may receive a RUNTIME error. Exit **ePRO** by closing your Internet session and retry. The system updates periodically throughout the day. If an update occurs while you are trying to access the data, a RUNTIME error may occur.

